



Garanzia3
TECHNICAL SERVICE EXTENSION



GENERAL TERMS OF SERVICE

POLICY

GARANZIA3 COVER is the technical assistance service offering a single repair only in case of accidental damage, in the first 12 months from the purchase date of the product; if it is impossible to proceed with the repair, Garanzia3 will refund the purchased price of the product reduced by 30%.

In case of damage not considered as accidental, like: defects recognized in the legal guarantee, damage to equipment, damage to the aesthetic parts that do not affect the functionality of the product, damage caused by willful misconduct or negligence of the Client, software damage, corrosion damage and / or oxidation, damage from improper use as provided for by producer, supplies, and damage due to wear, Business Company S.p.A. will communicate to the customer that it will not be possible use the GARANZIA3 COVER services and redeliver the product not repaired.

ACTIVATION

GARANZIA3 COVER must be activated on the website **www.warranty3.co.uk** no later than 7 (seven) days from the purchase date of the product. Activating GARANZIA3 COVER, Business Company S.p.A. will deliver a technical support service to the Customer for a single repair or refund of the product, following the limits indicated below.

DURATION AND EFFECT

GARANZIA3 offers a single repair or refund of the product in case of accidental damage and will have the effect shown below:

- **GARANZIA3 COVER shall begin on the purchase date of the product, for a maximum of twelve (12) months, as shown on the purchase document and / or until the supply of a single repair or refund of the product.**
- **To use the GARANZIA3 COVER services the certificate must be activated within 7 (seven) days from the purchase date of the product.**

METHOD OF DELIVERING

The GARANZIA3 COVER service will be delivered following the same way and terms described in the original warranty certificate issued by the manufacturer and valid at the time of the product purchase; repair or refund will be possible for a single intervention over the duration of this extension and will not cost more than what stated on this certificate, equivalent to 250,00/ 500,00 / 1000,00 (depending on the chosed certificate).

Are excluded from service all damages and failures not considered accidental already indicated above. No deductible will be charged to the customer for the repair of the product.

From the first day after the activation of GARANZIA3 COVER, the Customer, in case of accidental damage, will have the right to repair the product with no additional cost.

In the event that the product cannot be repaired, Garanzia3 will proceed to refund the purchased value reduced by 30%.

RULES IN THE PRESENCE OF FAILURE

The customer must log on the website www.warranty3.co.uk or send an e-mail to assistenza@garanzia3.it, or call the toll free number **800-090737**, to communicate its personal details and the details of the GARANZIA3 COVER certificate; the customer service will verify the correctness and communicate to the customer the procedures and terms to be followed for the product repair.

Garanzia3 is a Business Company's mark
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