



GENERAL TERMS OF SERVICE

REGULATION

GARANZIA3 BRICO is the technical assistance service aimed at the continuation of the manufacturer's warranty period by repairing and/or replacing the goods, or, if repair and/or replacement is not possible, the purchase price will be refunded minus a percentage related to the age of the goods, as described below.

ACTIVATION

GARANZIA3 BRICO must be activated by the Customer, by connecting to the website www.warranty3.co.uk, within and no later than one year from the date of purchase of the product to be covered. By activating GARANZIA3 BRICO, Business Company S.p.A. will offer the Customer the continuation of the warranty offered by the manufacturer, through the repair and/or replacement of the goods, within the limits and conditions set out below.

DURATION AND EFFECTS

GARANZIA3 is aimed at continuing the manufacturer's warranty period for 3 years (or for a shorter period of time in the case of the duration of the original manufacturer's warranty of more than 2 years) and will take effect below. The assistance service offered by GARANZIA3 BRICO cannot have a duration exceeding the 60th month from the purchase of the product to be assisted. The start of the GARANZIA3 BRICO service, for each device/product identified in the certificate, will be as follows:

- a) In the case of a consumer buyer, **it will be activated on the first day following the expiry of the Legal Guarantee equal to 2 years;**
- b) In the case of a professional buyer, it will be activated on the first day following the expiry of the manufacturer's warranty, usually equal to 1 year.

MODE OF DELIVERY

The service will be provided in the same manner and under the same terms as indicated in the original warranty certificate issued by the manufacturer and in force at the time of purchase of the goods. In the event that the manufacturer does not provide a warranty certificate, reference will be made to the warranty conditions on the manufacturer's website or other platform.

The cost of a single repair during the period of validity of this extension shall not exceed the cost of the certificate, equal to 150.00 / 250.00 / 500.00 / 1000.00 / 2000.00 euro (depending on the type of certificate chosen).

Excluded from the assistance service are all damages and failures already excluded from the original manufacturer's warranty, caused in any case with intent or fault by the Customer or due to normal wear and tear of the components. In the event that this last hypothesis occurs, the Business Company S.p.A. will immediately communicate a cost estimate aimed at any repair. For the repair of the product there is no deductible to be paid by the Customer. During the period of validity of the Legal Guarantee, the Business Company S.p.A. will offer customers information services aimed at the correct use of the same.

Starting from the first day following the expiry of the Legal Guarantee, the Customer can repair the product at no additional cost, using GARANZIA3 BRICO.

In the event that the product is not repairable, GARANZIA3 BRICO will propose its replacement or reimbursement of the purchase value of the product, deducting for each year a percentage of 10% from the purchase value.

RULES IN THE PRESENCE OF FAILURE

At the time of failure of the device, starting from the end of the Legal Guarantee, the Customer must connect to the site www.warranty3.co.uk or write an e-mail to the following address: assistenza@garanzia3.it, or contact the toll-free number **800090737** (from Mon. to Fri. from 10:00 to 17:00) to communicate their personal data and the details of the GARANZIA3 certificate; the customer service will verify its correctness and will communicate to the Customer the methods and terms to be followed for the repair of the product.

Garantie3 is a trademark of Business Company S.p.A.

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