



Garanzia3
TECHNICAL SERVICE EXTENSION



GENERAL TERMS OF SERVICE

REGULATION

"Garanzia3 COMBI" is the technical assistance service aimed at a single repair exclusively in case of **accidental damage in the first 12 months** from the date of purchase of the product and the continuation of the manufacturer's warranty for 2 years, at the end of the legal warranty.

ACTIVATION

"Garanzia3 COMBI" **must be activated by the User within and not later than 7 days from the date of purchase of the product to be covered, by connecting to the website www.garanzia3.it**. Activating "COMBI Warranty3" Business Company S.p.A. will offer to the Customer/User the repair and/or replacement of the product, within the limits and conditions set out below.

DURATION AND EFFECTS

The Customer/User who has activated "Garanzia3 COMBI" will be entitled in the first 12 months from the date of purchase of the product, to a single repair for accidental damage, limiting the value of the repair to the maximum amount purchased, excluding damages not considered as accidental, such as: defects recognized in the legal warranty, damage to accessories, damage to aesthetic parts that do not affect the functionality of the product, damage procured by Customer/User's willful misconduct or fault, software damage, damage from corrosion and/or oxidation, damage from improper use as provided by the manufacturer, consumables and damage due to wear and tear. In the next 2 years, at the expiration of the legal warranty, the Customer/User will benefit from the continuation of the manufacturer's warranty period without limitation of repairs, limiting the value of each repair to the maximum amount purchased, excluding all damages and failures already excluded from the original manufacturer's warranty, caused in any case with malice or negligence of the Customer/User, or due to normal wear and tear of components. In case of excluded damages, as indicated above, "Garanzia3 COMBI" will inform the Customer/User that it will not be possible to use the above mentioned services and will return the product not repaired reserving the right to charge € **40,00** for logistic expenses.

METHOD OF DELIVERING

The assistance service will be provided in the same manner and under the same terms indicated in the original warranty certificate issued by the manufacturer and in force at the time of purchase of the goods. In the event that the manufacturer does not provide a warranty certificate, reference will be made to the warranty conditions on the manufacturer's website or other platform. The repair for a single intervention or the replacement of the product, during the period of validity of the present extension, cannot have a cost higher than that foreseen by the certificate, equal to 250,00 / 500,00 / 1000,00 / 2000,00 euros (according to the type of certificate chosen). In case the product is not repairable or the repair is uneconomical, either in case of accidental damage (first 12 months), or in case of extension of the technical product (2 years), "Garanzia3 COMBI" will replace the product with an equal one, in case where it has been purchased there is no availability of such item, it will be replaced with another of similar characteristics, even of another brand, limiting the value of the product to the maximum amount purchased. No deductible shall be charged to the Customer for the repair of the product.

RULES IN THE PRESENCE OF FAILURE

The Customer will have to log on the website www.garanzia3.it or send an e-mail to assistenza@garanzia3.it, or call the toll free number **800090737**, to communicate his personal details and the details of the GARANZIA3 DISPLAY certificate; the customer service will verify the correctness and communicate to the Customer the procedures and terms to be followed for the screen reparation.

Garanzia3 is a trademark of Business Company S.p.A.

via V. Monti, 8
20123 – Milano

via Irno loc. Sardone, snc
84098 – Pontecagnano Faiano (SA)
Toll-free number: 800-090737
E-Mail: info@garanzia3.it
Website: www.businesscompany.it