



Garanzia3
TECHNICAL SERVICE EXTENSION
3 more
years



GENERAL TERMS OF SERVICE

REGULATION

GARANZIA3 NEW HOUSE is the technical assistance service aimed at continuing the manufacturer's warranty period by repairing and/or replacing the goods, or, if it is impossible to repair even just one of the goods, the purchase price will be replaced or reimbursed minus a percentage related to the age of the goods to be repaired, as described below.

ACTIVATION

GARANZIA3 NEW HOUSE must be activated by the customer, by connecting to the website www.garanzia3.it, no later than one year from the date of purchase of the products to be covered. By activating GUARANTEE3 NEW HOUSE the Business Company S.p.A. will offer the Customer the continuation of the warranty offered by the manufacturer, through the repair and/or replacement of the goods, within the limits and under the conditions set out below.

DURATION AND EFFECTS

GARANZIA3 NEW HOUSE is aimed at continuing the manufacturer's warranty period for 3 years (or for a shorter period of time in the case of the duration of the original manufacturer's warranty of more than 2 years) and will have the effect indicated below.

The assistance service offered by GARANZIA3 NEW HOUSE cannot have a duration exceeding the 60th month from the purchase of the products to be assisted.

The start of the WARRANTY3 NEW HOUSE service, for each device/ product identified in the certificate will be fixed as follows:

- In the case of a consumer buyer, **it will be activated on the first day following the expiry of the Legal Guarantee equal to 2 years;**
- In the case of a professional buyer, it will be activated on the first day following the expiry of the manufacturer's warranty, usually equal to 1 year.

MODE OF DELIVERY

The assistance service will be provided in the same manner and in the same terms indicated in the original warranty certificate issued by the manufacturer and in force at the time of purchase of the goods. In the event that a warranty certificate is not provided by the manufacturer of the goods, reference will be made to the warranty conditions on the manufacturer's website or on another platform.

The repair for a single intervention, during the period of validity of this extension, cannot have a cost higher than that provided for by the certificate, equal to 1000.00 / 1500.00 euros (depending on the type of certificate chosen).

Excluded from the assistance service are all damages and failures already excluded from the original manufacturer's warranty, caused in any case with intent or fault by the Customer or due to normal wear and tear of the components. In the event that the latter hypothesis occurs, The Business Company S.p.A. will immediately communicate a cost estimate aimed at any repair.

For the repair of the product there is no deductible to be paid by the Customer.

During the period of validity of the Legal Guarantee, the Business Company S.p.A. will offer customers information services aimed at the correct use of the same. Starting from the first day following the expiry of the Legal Guarantee, the Customer can repair the product at no additional cost, using GARANZIA3 NEW HOUSE.

In the event that even one of the products is not repairable, GARANZIA3 NEW HOUSE will propose its replacement or reimbursement of the purchase value of the product, deducting for each year a percentage of 10% from the purchase value.

In case of replacement or refund of even one of the goods, the extension of the technical service will cease.

RULES IN THE PRESENCE OF FAILURE

At the time of failure of the device, starting from the end of the Legal Guarantee, the Customer must connect to the site www.warranty3.co.uk or write an e-mail to the following address: assistenza@garanzia3.it, or contact the toll-free number **800090737** (from Mon. to Fri. from 10:00 to 17:00) to communicate their personal data and the details of the GARANZIA3 certificate; the customer service will verify its correctness and will communicate to the Customer the methods and terms to be followed for the repair of the product.

Garantie3 is a trademark of Business Company S.p.A.

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